Advance Modular/RH+ Adhesive

WARRANTIES

Advance Modular / RH+ Adhesive is warranted against product failure for the lifetime of the installation of Advance Modular flooring.

Advance Modular / RH+ Adhesive must be trowel applied using a $1/16 \times 1/32 \times 1/32$ U notch.

We warrant that Advance Modular / RH+ Adhesive will bond the modular textile flooring and/or LVT to the properly prepared substrate for the life of the installation. This warranty is contingent upon strict adherence to proper subfloor testing, adhesive spread rates, working time and substrates as described below.

SITE AND MODULAR MATERIAL CONDITIONING

The building must be enclosed and the HVAC in continuous operation. Modules or planks must be conditioned to room temperature for 48 hours prior to installation. The ambient air relative humidity must be between 10% - 65% with a floor and room temperature between 65 – 95 degrees Fahrenheit. These conditions must be maintained for a minimum of 48 hours prior to installation and at least 48 hours after completion of the installation.

CONCRETE MOISTURE TESTING & PH

TESTING Substrate surfaces must be tested for moisture. It is the responsibility of the owner or owner's representative to perform moisture testing prior to starting the installation. ASTM F 2170-2 relative humidity probe moisture testing is required. Acceptable relative humidity probe testing results are up to 95% RH. Alkalinity tests should also be performed per ASTM F 710. The maximum acceptable pH is 11.0. When RH results are between 95%-99%, contact Engineered Floors Commercial Division Customer Relations.

In the event our Advance Modular / RH+ Adhesive fails to perform to specified standards, we must be notified in writing within 15 calendar days of indication of failure. Included with that notification must be a copy of the invoice for the Advance Modular / RH+ Adhesive. Approved personnel will then inspect the installation.

Should it be determined from the inspection that Engineered Floors' Advance Modular / RH+ Adhesive failed to perform as warranted above, we will resolve the deficiency at Engineered Floors' discretion by one or more of the following methods at no charge for materials, freight, and labor:

A) refund the full purchase price of the Advance Modular, Nexus Modular or LVT product in the affected area, B) repair the affected area, or C) replace the affected area. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the Advance Modular, Nexus Modular or LVT subsequent to completion of the original installation. We are not responsible for damages caused by the improper use of this adhesive or failure to comply with the instructions accompanying this product.

EXCLUSIONS

This warranty is assigned to the original purchaser for the carpet installed in its original location, and is non-transferable.

- Maximum pH reading is 11 using pH testing strips.
- 2. Maximum RH readings must not exceed 95%.
- 3. Failure to use recommended spread rate and to follow Engineered Floors Commercial Division's published installation guidelines.
- 4. Unsatisfactory transit or improper storage.
- 5. Accidental flooding and act of God.